



## **Core Network Specialist / IT and Telco Cloud Operations**

Technology Operations and Service Management

**at the most Innovative Telecom Provider in Macedonia**

### **Job Purpose**

A1 Macedonia as a part from A1 Telekom Austria group is a leader in providing telecommunication and digital solution in Central and East Europe. Its focus is to create and offer converged and sophisticated digital solutions not only for resident and for business customers, but also to every modern family. To accomplish our strategy and customer needs we follow and apply new technologies, methods and trends on the market.

Main responsibility of Core Network and Cloud Infrastructure Operations team is offering high availability service for voice and data in A1 MK network. As a Core Network Specialist, you will part of biggest technology revolutions in the industry and be involved in creating new functionalities and support customers needs.

### **What you do**

- Core Mobile Network elements with focus on network availability and capability and reliable operation and management
- Taking part in the process of implementing, maintaining and monitoring of Core mobile network (2G, 3G, 4G, 5G in near future), optimization of capacity, scalability and reliability
- Taking part in implementing Core mobile network fault and performance monitoring with a strong focus on network performance and in close collaboration with NSOC and Service Assurance teams
- Close collaboration with 1-st line Customer support service, trouble ticket resolution and permanent focus on improvement of end user experience
- Daily tasks monitoring, health check and operating of Core mobile network nodes
- Perform periodic systems backup of all network elements and secure archive files
- Manage Core mobile network by communicating with internal planning team to build the highest levels of network performance
- Ability to work under pressure
- Support/Standby 24x7 once per month



### **What you offer**

- Bachelor's degree in Computer Science, Computer Engineering, Information Technology or relevant field.
- Linux/Unix , SQL, Oracle, SS7 signaling is an advantage
- Flexible and solution-oriented with strong personal initiative
- Business English speaker with efficient written skills
- Willing to continuously learn and adapt to new technologies

### **What makes you unique**

Our ideal candidate should:

- Clear communication and documentation skills
- Basic knowledge of Core Mobile Network elements
- Valid driving license B category