



## **Transport Network Operation Specialist / IT and Telco Cloud Operations**

Technology Operations and Service Management

**at the most Innovative Telecom Provider in Macedonia**

### **Job Purpose**

A1 Macedonia as a part of A1 Telekom Austria group is a leader in providing telecommunication and digital solution in Central and East Europe. Its focus is to create and offer converged and sophisticated digital solutions not only for resident and business customers, but also to every modern family. To accomplish our strategy and customer needs we follow and apply new technologies, methods and trends on the market.

Main responsibility of Transport Network Operations team is offering high availability service for Aggregation L2/L3 Network as well as in transport via DWDM. As a Transport Network Operation Specialist, you will be part of biggest technology revolutions in the industry and be involved in creating new functionalities and support customers needs with opportunity for personal growth.

### **What you do**

- Monitor IP and Transport network to ensure that it is functioning according to design and to ensure availability of the network with minimal downtime
- Responsible for support and service creation on transport DWDM nodes
- Close collaboration with 1-st line Customer support service, trouble ticket resolution and permanent focus on improvement of end user experience
- Manage the transport network by communicating with internal development team to build the highest levels of network performance
- Effective transport network operation, maintenance and configuration
- Communication with other members of the technology team to drive overall vision, technology road maps, world-class network architectures, and enable capital efficient operation of transport network
- Standby 24x7



## **What you offer**

- Bachelor Degree of the Electronics and Telecommunication or similar
- Knowledge of DWDM optical technologies and data transport systems
- Basic knowledge of TCP/IP WAN technologies and protocol suites
- Fundamental on L1, L2 and L3 network
- Network troubleshooting and fault analysis
- Business English speaker with efficient written skills
- Ability to work under pressure and in complex network environment providing fast reaction time in case of possible network outages
- Awareness regarding changes in IP network technology standards and their repercussions for the organization and its operating companies
- Knowledge of Linux/UNIX OS and any of bash, perl, and python scripting languages for tasks automations will be considered as an advantage

## **What makes you unique**

Our ideal candidate should have :

- Clear communication and documentation skills
- Basic knowledge of IP network architecture
- Valid driving license B category